

Communication and Social Media Policy

OUR COMMITMENT

Electronic communication is essential for sharing club news and information with our members. Our communication will be timely, appropriate and related to club business.

WHAT WE WILL DO

We use a range of electronic tools to communicate with our members. Our communication will protect members' privacy, maintain clear boundaries and ensure that bullying and harassment does not occur.

The Social Media coordinator will act as the webmaster to provide accountability and control over material published on our club's website and any related discussion groups or social media websites, such as Facebook, Instagram, Snapchat, YouTube or Twitter.

Website

- Our website will include class times, fees, summary information about calisthenics and the club; and club policies and position description documents.
- No offensive content or photos will be published.
- Permission will be sought from parents to upload photos of their children, and care will be taken not to provide information that identifies them.

SMS / email / Messenger

Committee members, coaches and team managers may use SMS and email to provide information about competition, training, club-sanctioned social events and other club business, however:

- SMS messages should be short and about club/team matters
- email communication will be used when more information is required
- communication involving children will be directed through their parents/guardians.
- Children under the age of 18 should not be corresponding with coaches directly via SMS/email/messenger. If a child under the age of 18 has an issue/matter that they wish to discuss and their parent/guardian is not

available to communicate the issue, the child should contact the team manager of the calisthenics team.

Social media websites

- We treat all social media postings, blogs, status updates and tweets as public 'comment'.
- Postings (written, photos or videos) will be family-friendly and feature positive club news and events.
- No personal information about our members will be disclosed.
- No statements will be made that are misleading, false or likely to injure a person's reputation.
- No statements will be made that might bring our club into disrepute.
- Abusive, discriminatory, intimidating or offensive statements will not be tolerated. Offending posts will be removed and those responsible will be blocked from the site.
- All 'Keyzpark' branded facebook groups must invite the Keyzpark administrator as a member.

WHAT WE ASK YOU TO DO

We expect our members to conduct themselves appropriately when using electronic communication to share information with other members or posting material on public websites connected to the club.

Electronic communication:

- should be restricted to club matters
- must not offend, intimidate, humiliate or bully another person
- must not be misleading, false or injure the reputation of another person
- should respect and maintain the privacy of members
- must not bring the club into disrepute.

Members Under 18 Years – Facebook Groups and Instagram

Coaches and others who work with children and young people prefer to direct electronic communication through the child's parents/guardians. However, the Keyzpark Calisthenics Club acknowledges that members of our club under 18 years (and over 13 years of age) are utilising social media applications for communication purposes.



If members between the age of 13 and 17 years, wish to participate in Keyzpark facebook/Instagram groups a parent/guardian must consent via their enrolment form annually.

NON-COMPLIANCE

Members may face disciplinary action for sending inappropriate electronic communication or posting online content or comments that harass, offend, intimidate or humiliate another member, as outlined in our member protection policy or code of conduct.

Under certain circumstances, cyber bullying (e.g. bullying that is carried out through an internet service such as email, a chat room, discussion group, instant messaging or website) is a criminal offence that can be reported to the police.

In addition, members who publish false or misleading comments about another person in the public domain (e.g., Facebook, YouTube or Twitter) may be liable for defamation.